

Meeting: Torbay Safeguarding Partnership (TSCP) Executive

Date: 18/11/2024

Group: TSCP Quality Assurance (QA) Sub - Group

Report Title: Joint Targeted Area Inspection (JTAI) Written Statement of Proposed Action Update

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1. Purpose of Report

1.1 This report has been prepared to provide an update on the JTAI Written Statement of Proposed Action Update following the JTAI of the multi-agency response to identification of initial need and risk in Torbay.

2. Background

2.1 The JTAI of the multi-agency response to identification of initial need and risk in Torbay took place from 13 November 2023 to 17 November 2023. It was carried out by inspectors from Ofsted, the Care Quality Commission (CQC) and His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

2.2 Though the inspection identified several strengths and good practice across services. It also identified several areas of concern, predominantly within health services (Torbay and South Devon NHS Foundation Trust (TSDFT) that require urgent attention.

2.3 The JTAI Written Statement of Proposed Action presents a high-level plan on how work is being conducted to address issues identified in the inspection, report progress to partner agencies and provide assurance that improvements have been achieved and embedded into practice.

2.4 The action plan was submitted to inspectors in May 24 and handed over to the TSCP QA Sub-Group for updating and monitoring in Oct 24.

3. Progress

3.1 Colleagues, as detailed below were identified to be responsible for updating the plan from the following organisations; TSCP, NHS Devon, Torbay and South Devon NHS Trust, Devon and Cornwall Police, and Torbay Children's Services.

- i. Rachel Setter, Divisional Director Learning and Partnerships Torbay Children's Services
- ii. Michele Thornberry, Head of Safeguarding NHS Devon

- iii. Phillipa Hiles, Named Nurse Safeguarding Children Torbay and South Devon NHS Trust
- iv. Cheryl Vidall, Associate Clinical Director Child & Family Health Devon
- v. Natalie Herring, Deputy Chief Nurse Torbay and South Devon NHS Trust
- vi. Becky Thompson, Divisional Director of Safeguarding Torbay Children's Services
- vii. Louisa Jones Head of Quality Assurance Torbay Children's Services
- viii. Neil Cotton TSCP Business Manager

3.2 All updates have been received (Appendix 1) and shared with Keith Perkin as Independent Scrutineer to provide check and challenge.

3.3 There are 31 actions in total, 51% are marked as complete. The remaining 49% are all in progress and will be tracked every 6 weeks for progress by the QA subgroup. Drift and delay of actions will be escalated via the TSCP governance process.

3.4 Key areas of delay within the report:

- i. TSCP data dashboard not complete
- ii. GCP2 assessment completion

3.5 Key areas of focus:

- i. Creating and embedding TSCP QA framework
- ii. Considering children and young people voice as part of the QA sub-group forward plan

3.6 Next step is for the QA sub-group to consider how assurance of actions will be undertaken and impact measured.

3.7 Key area for QA:

- i. Action 5, The partnership's strategic approach to children with poor emotional and mental health, are all marked as complete.

4. Recommendation(s)

4.1 Members of the executive group note the content of the report and appendices.

4.2 Members of the executive group scrutinise action plan progress.

4.3 Consider the relevant impact measures required as assurance for executive group members.